



March 23, 2020

COVID-19 – An important note to our Power Cost Equalization (PCE) Communities

Dear Friends,

As the COVID-19 situation remains ever-changing, your PCE team at the Alaska Energy Authority (AEA) wants you to know that despite these uncertain times, we are here for you. AEA knows how important PCE disbursements are to you and your community. To that end, we have put in place a contingency plan to ensure operations continue as normally as is possible during this difficult period.

If at any time you find your PCE filings are interrupted, AEA will make every effort to accommodate you. Should this occur, please let us know of your situation as soon as possible so that we have the maximum time to accommodate as necessary.

Please be aware that Utility Monthly Report's (UMR) sent by the United States Postal Service mail may be delayed in their delivery. Because of that, electronic transmissions are encouraged.

We also wish to inform you that later this year we will launch a new online portal for filing and processing your UMR's. We look forward to that development and we will provide you notice of trainings in how to file through the online portal when it goes live.

For those of you not already reimbursed by electronic options, please consider adopting that convenience. To set up your bank account for electronic reimbursements, please contact the PCE team for guidance.

As always, you're welcome to call us toll free at (888) 300-8534 or email us at [pce@akenergyauthority.org](mailto:pce@akenergyauthority.org). If we are working remotely, we will review phone and email messages daily, and respond as soon as possible.

On behalf of the entire AEA team, we hope you, your families, your friends, and neighbors' stay safe and healthy. We are here for you and stand ready to help your community in any way possible.

A handwritten signature in blue ink that reads "Curtis W. Thayer".

Curtis W. Thayer  
Executive Director

A handwritten signature in blue ink that reads "Jeff Williams".

Jeff Williams  
PCE Program Manager/Community Assistance